



Person Specification – Sandwich Artist®

Position			
Job Title	SANDWICH ARTIST®	Reporting To	SUPERVISOR / STORE MANAGER
Application Details			
Primary Location	HALIFAX / SHIPLEY	Start Date	__ / __ / __
Hours of Work	FLEXIBLE	Rate of Pay	FROM £ PER HOUR
Closing Date	__ / __ / __	Probationary Period	13 WEEKS
Uniform	WILLING TO WEAR UNIFORM	Training	FULL TRAINING PROVIDED
Main Duties			
CUSTOMER SERVICE	Provide excellent customer service at all times, take orders accurately and efficiently.		
FOOD PREPARATION	To prepare and serve a range of food and beverage products to formula.		
HEALTH & HYGIENE	Understand & comply with Health & Safety regulations and undertake cleaning and hygiene tasks.		
CASH HANDLING	Undertake cash handling and POS duties to accurately complete customer orders.		
ADMINISTRATION	Complete all paperwork and records accurately, promptly and neatly.		
TEAMWORK	To make a positive contribution to the team in all aspects of the role.		
Skills & Experience			
QUALIFICATIONS / EDUCATION REQUIRED		ESSENTIAL	DESIRED
Minimum of GCSE / O Level in English and Maths			✓
Qualifications in Food Hygiene or related areas			✓
EXPERIENCE REQUIRED		ESSENTIAL	DESIRED
Teamwork		✓	
Cash Handling and using tills or POS systems			✓
Catering or retail experience			✓
SPECIALIST TRAINING		ESSENTIAL	DESIRED
Food Preparation or Health & Hygiene knowledge			✓
Customer Service / Sales skills			✓
APTITUDE / SKILLS		ESSENTIAL	DESIRED
Numeracy		✓	
Good communication skills		✓	
Thrives in a fast-paced work environment, able to work quickly and accurately		✓	
Able to deliver excellent customer service whilst maintaining a high quality of food and standards of health and hygiene		✓	
Ability to deal with different types of people		✓	
Able to work to a pre-determined format		✓	
PERSONAL CHARACTERISTICS		ESSENTIAL	DESIRED
Positive and enthusiastic		✓	
A flexible attitude with a willingness to carry out all tasks		✓	
Friendly and outgoing		✓	
Smart appearance		✓	
Dedicated and reliable		✓	
Able to work under own initiative		✓	
Contact Details			
HR Department	Craven Midas Limited T/A Subway PO Box 260 ILKLEY, LS29 1BQ	Email	jobs@cmlsubway.co.uk
		Website	www.cmlsubway.co.uk
		Nature of Business	Retail / Catering